



Maintenance  
**Booker**

Janet Edmond  
Maintenance Manager

# Keeping buildings in good repair

*For people who love church buildings*



# Key Aims

- Connect churchwardens with qualified, accredited and insured contractors  
Maintenance made easier
- Promote awareness of the benefits of Preventative Maintenance and Proactive Repair
- Improve understanding of maintenance issues and current practice
- Encourage cultural shift away from Reactive to Proactive Maintenance

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# Key Facts

- ✓ Major outcome of Yorkshire Maintenance Project funded by Heritage Lottery Fund in 2016/17
- ✓ Developed in partnership with 2Buy2 - **Phase 1** - piloted in Yorkshire from February 2017
- ✓ National launch across England and Wales with new and improved website in 2018

**June (NE, NW, Midlands, Wales) Phase 2a**

**September (SE, SW, East of England) Phase 2b**

- ✓ Supported by Ecclesiastical Insurance Group, Church in Wales, Pilgrim Trust in 2018
- ✓ MaintenanceBooker suppliers appointed through robust tendering exercise

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# Home Page



The screenshot shows the website's navigation bar with the Maintenance Booker logo on the left and links for Home, About, Services, How It Works, Resources, Register, and Login on the right. The Register button is green and the Login button is orange. The main content area features a background image of a construction worker in a white hard hat and a high-visibility yellow vest standing on a scaffolding. Overlaid on this image is the text 'Keep your buildings in good repair' in white, with two buttons below it: 'Watch Video' in an orange box and 'Register Now' in a green box.

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# How it Works



## Step 1

Choose the service you want and get a quote from suppliers



## Step 2

Review your quote



## Step 3

Book your job



## Step 4

Review your report and pay supplier



## Step 5

Get quotes for follow on works

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# Services



Rainwater Goods  
Maintenance

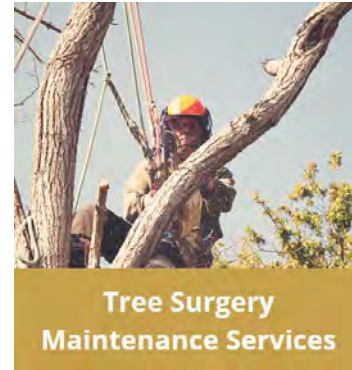


Lightning Protection  
System Inspection

High Level  
Repairs



Tree Risk  
Assessment/Full  
Surveys



Tree Surgery  
Maintenance Services



Asbestos Surveys and  
Removal

Lime  
Mortaring

Stonework  
Repairs

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National  
Churches  
Trust

# Maintenance Resources

## Video and Photographs

Take a look at our collection of video and photo resources to help you maintain your church building

[View Resource](#)

## Blog

Read different stories, experiences and perspectives on church building maintenance

[View Resource](#)

## News and Advice

Keep up-to-date with the latest developments of MaintenanceBooker and access help and advice on the services we offer

[View Resource](#)

## Useful Links

Other useful material regarding all aspects of church building maintenance for custodians as well as suppliers of maintenance services

[View Resource](#)

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# Key Benefits & Features

- ✓ Easier for churches and historic buildings to connect with quality, accredited contractors and book essential maintenance services
- ✓ Prevention is better and cheaper than cure.....
- ✓ Multi-Booking, Multi-Year, Super-User Functionality
- ✓ Supplier Framework - competitive prices
- ✓ Preventative Maintenance Micro-Grant of £250 or £500 available for gutter clearance work

**SAVE TIME**

**SAVE MONEY**

**...SAVE YOUR BUILDING**

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# Future Development

- ✓ Part of National Churches Trust Strategic Plan (2019-2023)
- ✓ **Services area expansion** e.g. ground drains maintenance; stained glass & glazing repairs, lead roofs, graveyard maintenance, bat surveys
- ✓ Phase 3 – Scotland
- ✓ Phase 4 – N Ireland

## How Can You Help?

- ✓ Help us to **identify local suppliers**: We can invite to tender
- ✓ **Raise awareness of MaintenanceBooker** / encourage registration / highlight at training sessions / meetings. Play the MB promotional video.
- ✓ Raise Awareness of **Preventative Maintenance Micro-Grants**
- ✓ **Support MB marketing campaign**: circulate MB promotional material
- ✓ **Contribute** blogs, articles, videos, guidance materials etc. for Resources section
- ✓ For funders, **consider partnering with the NCT** to award more micro grants to encourage churches to undertake maintenance through the system

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# Contacts

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